

162

Route Guide & Hazard Awareness



**BECKENHAM JUNCTION - BROMLEY SOUTH - HAYES LANE
CHISLEHURST STATION - NEW ELTHAM - AVERY HILL -
ELTHAM BUS STATION**

GoAhead
LONDON

ABOUT 162

SERVICE INFORMATION

CHANGEOVER | **BROMLEY**

Meal relief changeovers will take place at Bromley, Widmore road (stop R or L).

Always communicate in advance with iBus if you are late for any reason.



-2:00



+5:00

NO MORE THAN 2 MINS EARLY AT ANYTIME

NO MORE THAN 5 MINS LATE IF POSSIBLE

Route 162 is a low frequency route. In terms of our performance, it is very important that you are not more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

ROUTE 162 | **CURTAILMENT ABBREVIATIONS**

BJ	Beckham Junction	AHR	Avery Hill Road
PL	Park Langley	EHS	Eltham High St
CWM	Chislehurst War Memorial	ES	Eltham Station
BSS	Bromley South Station	BTH	Bromley Town Hall
BNS	Bromley North Station	NES	New Eltham Station
BPR	Bickley Park Road		

FACILITIES | **THROUGHOUT THE ROUTE**

- **Eltham Station (TfL).** Contact garage for codes
 - **Beckenham Junction (Non TfL)** -Available in Train Station
- If you urgently need to use a facility, please inform iBus immediately.

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RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO ELTHAM BUS STATION

- From **Sydenham Garage**, turn left onto Kangley Bridge Road
- At traffic light, turn left onto Stanton Way **A2218**
- At traffic light, turn right onto Bell Green **A212**
- At traffic light, continue ahead onto Perry Hill **A212**
- Follow road ahead onto Catford Hill **A212**
- At traffic light, continue ahead onto Catford Road **A212**
- At traffic light, turn left onto Rushey Green **A21**
- At traffic light, turn right onto Brownhill Road **A205**
- At traffic light, continue ahead onto St Mildreds Road **A205**
- At traffic light, continue ahead onto Westhorne Avenue **A205**
- At Clifton Roundabout 2nd exit onto Westhorne Avenue **A205**
- At Yorkshire Gray roundabout 3rd exit onto Eltham Hill **A210**
- At traffic light, continue ahead onto Eltham High Street **A210**
- At traffic light, turn left onto Well Hall Road **A208**
- At traffic light, turn right into Eltham Bus Station to **stand**

FROM ELTHAM BUS STATION

- Exit Eltham Bus Station, At traffic light, turn left onto Well Hall Road **A208**
- At traffic light, turn right onto Eltham High Street **A210**
- At traffic light, continue ahead onto Eltham Hill **A210**
- At Yorkshire Gray roundabout 2nd exit onto Westhorne Avenue **A205**
- At Clifton Roundabout 2nd exit onto Westhorne Avenue **A205**
- At traffic light, continue ahead onto St Mildreds Road **A205**
- At traffic light, continue ahead onto Brownhill Road **A205**
- At traffic light, follow road left onto Plassy Road **A205**
- Follow road right onto Sangley Road **A21**
- At traffic light, turn right onto Bromley Road **A21**
- At traffic light, turn left onto Catford Road **A205**
- At traffic light, continue ahead onto Catford Hill **A212**
- Follow road ahead onto Perry Hill **A212**
- At traffic light, continue ahead onto Bell Green **A212**
- At traffic light, turn left onto Southend Lane **A2218**
- At traffic light, continue ahead onto Kangley Bridge Road (**use right lane**)
- At traffic light, continue ahead onto Kangley Bridge Road
- Turn right, into **Sydenham Garage**.

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO BECKENHAM JUNCTION STATION

- From **Sydenham Garage**, turn left onto Kangley Bridge Road
- At traffic light, turn left onto Stanton Way **A2218**
- At traffic light, turn right onto Bell Green **A212**
- At traffic light, turn right onto Southend Lane **A212**
- At traffic light take 2nd left onto Southend Lane **A212**
- At traffic light, turn right onto Worsley Bridge Road
- At roundabout, take 2nd exit onto Worsley Bridge Road
- At junction, turn left onto Brackley Road
- At roundabout, take 2nd exit (right) onto Southend Road **A2015**
- At roundabout, take 2nd exit onto Southend Road **A2015**
- At traffic light, turn right onto Rectory Road **A2015**
- Turn right, onto Beckenham Junction Station to **stand**

FROM BECKENHAM JUNCTION STATION

- Exit Beckenham Junction Station, turn left onto Rectory Road **A2015**
- At traffic light, turn left onto Southend Road **A2015**
- At roundabout, take 2nd exit onto Southend Road **A2015**
- At roundabout, take 1st exit onto Brackley Road
- Turn right onto Worsley Bridge Road
- At roundabout, take 2nd exit onto Worsley Bridge Road
- At traffic light, turn left onto Southend lane **A2218**
- At traffic light, turn left onto Kangley Bridge Road
- Turn right, into **Sydenham Garage**.

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

TO BECKENHAM JUNCTION STATION

- At **stand**, exit Eltham Bus Station
- At traffic light, turn left onto Well Hall Road **A208-**
- At traffic light, turn left onto Eltham High Street **A210**
- At traffic light, continue ahead onto Bexley Road
- At traffic light, turn right onto Avery Hill Road **B2214**
- At roundabout, take 3rd exit onto Avery Hill Road
- At traffic light, continue ahead onto Southwood Road
- At traffic light continue ahead onto Green Lane **B263**
- Turn left, onto Edgebury
- Turn left, onto Domonic Drive
- Turn right, onto Molescorft
- Follow road ahead onto Imperial Way
- At junction, turn left onto Slades Drive
- Follow road ahead onto Belmont Lane
- At junction, turn left onto Green Lane **B263**
- Bare right onto Loop Road
- At roundabout, take 2nd exit onto Loop Road
- At junction, turn left onto Centre Common Road **A208**
- At traffic light, turn right onto Bromley Road **A222**
- At roundabout, take 2nd exit onto Bromley Road **A222**
- Follow road ahead onto Summer Hill **A222**
- Follow road ahead onto Bickley Park Road **A222**
- At roundabout, take 2nd exit onto Bickley Park Road **A222**
- Follow road ahead onto Bickley Road **A222**
- At roundabout, take 1st exit onto Widmore Road **A222**
- At traffic light, turn left onto Kentish Way **A21**
- At traffic light, turn right, onto Elmfield Road **Bus only right turn**
- At traffic light, turn left onto Bromley High Street
- At traffic light, turn right onto Westmoreland Road **B228**
- At traffic light, turn right onto Hayes Lane **B251**
- At roundabout, take 4th exit onto Wickham Road **B230**
- At traffic light, continue ahead onto Bromley Road **B230**
- At traffic light, turn right onto Beckenham High Street (**A2015**)
- At traffic light, turn left onto Rectory Road **A2015**
- Turn right, onto the Beckenham Junction Station **stand**

ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

TO ELTHAM BUS STATION

- At **stand**, exit Beckenham Junction Station.
- At junction, turn left onto Rectory Road **A2015**
- At traffic light, turn right onto High Street **A2015**
- At traffic light, turn left onto Bromley Road **B230**
- At traffic light, continue ahead onto Wickham Road **B230**
- At Roundabout, take 1st exit onto Hayes Lane **B251**
- Bear right, onto Hayes Lane **B251**
- At traffic light, turn left onto Westmoreland Road **B228**
- At traffic light, turn left on to Bromley High Street
- At traffic light, turn right onto Elmfield Road
- At traffic light, turn Left onto Kentish way **A21**
- At traffic light, turn right onto Widmore Road **A222**
- At roundabout, take 2nd exit onto Bickley Park Road **A222**
- At roundabout, take 1st exit onto Bickley Park Road **A222**
- Follow road ahead onto Summer Hill **A222**
- Follow road ahead onto Bromley Road **A222**
- At roundabout, take 2nd ahead Bromley Road **A222**
- At traffic light, turn left onto Centre Common Road **A208**
- Follow road ahead onto Chislehurst High Street **A208**
- Turn right onto Albany Road
- At junction, turn right onto Green Lane **B263**
- Take first left, onto Belmont Lane
- Follow road ahead onto Slades Drive
- Turn right, onto Imperial Way
- Follow road ahead onto Molescroft
- At junction, turn left onto Domonic Drive
- At junction, turn right onto Edgebury
- At junction, turn right onto Green Lane **B263**
- At traffic light, bare right (**3rd road**) onto Southwood Road
- At traffic light, continue ahead Avery Hill Road
- At roundabout, take 1st exit onto Avery Hill Road **B2214**
- At junction, bare left onto Bexley Road **A210**
- At traffic light, continue ahead Eltham High Street **A210**
- At traffic light, turn right onto Well Hall Road **A208**
- Turn right, onto Eltham Bus Station **stand**

BECKENHAM JUNCTION

TERMINUS POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Beckenham Junction Station. Proceed from Beckenham Junction Station forecourt to stand.

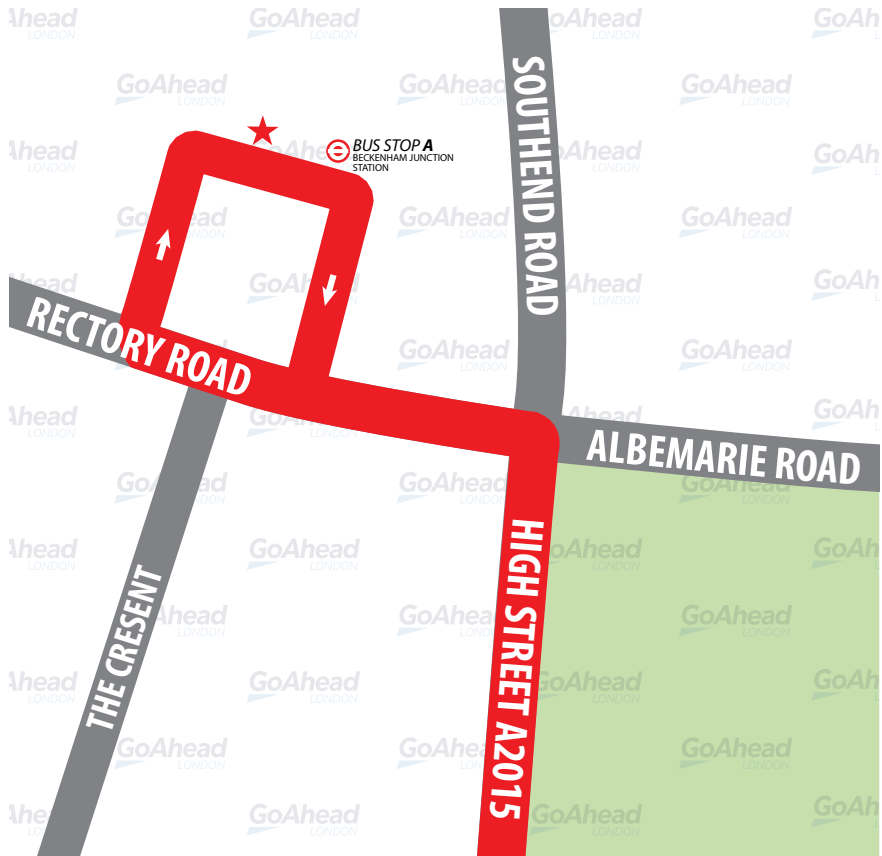
Set down on Rectory Road at **BUS STOP A**.

Towards Beckenham Junction Station. Depart via Beckenham Junction Station forecourt.

Pick up on Rectory Road at **BUS STOP A**.

Private stand in slip road on station forecourt.

Blind display: **BECKENHAM JUNCTION.**



PARK LANGLEY

TURNING POINT

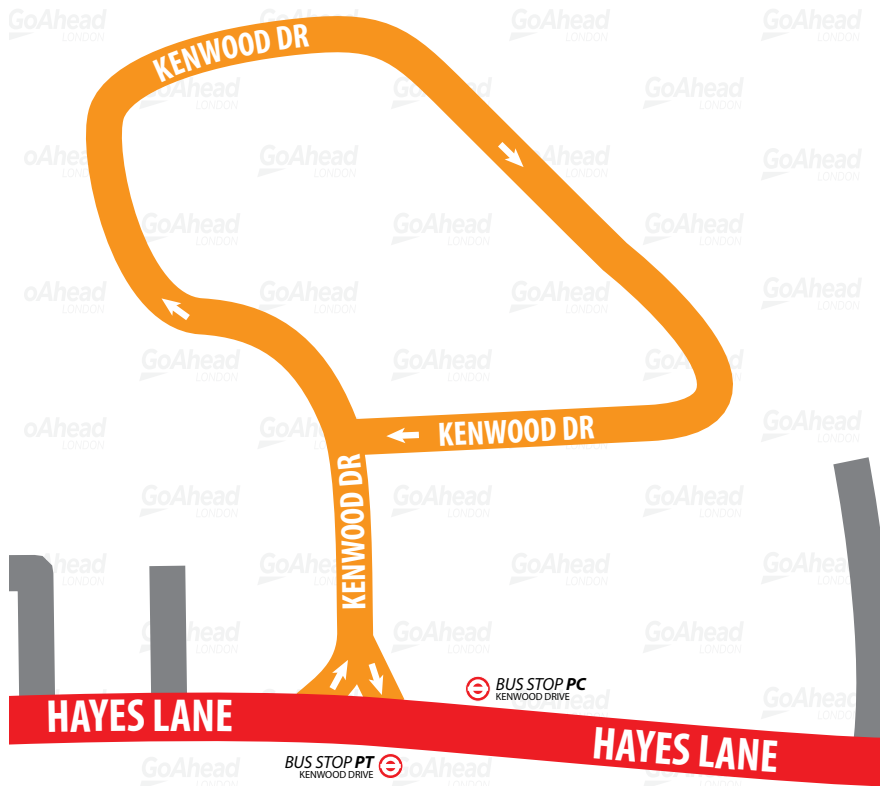
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Eltham Station. Proceed from Hayes Lane.
Set down on Hayes Lane at **BUS STOP PT.**

Towards Eltham Station. Depart via Hayes Lane.
Pick up on Hayes lane at **BUS STOP PC.**

Turning point only - buses must not stand.

Blind display: **PARK LANGLEY.**



CHISLEHURST WAR MEMORIAL

TURNING POINT

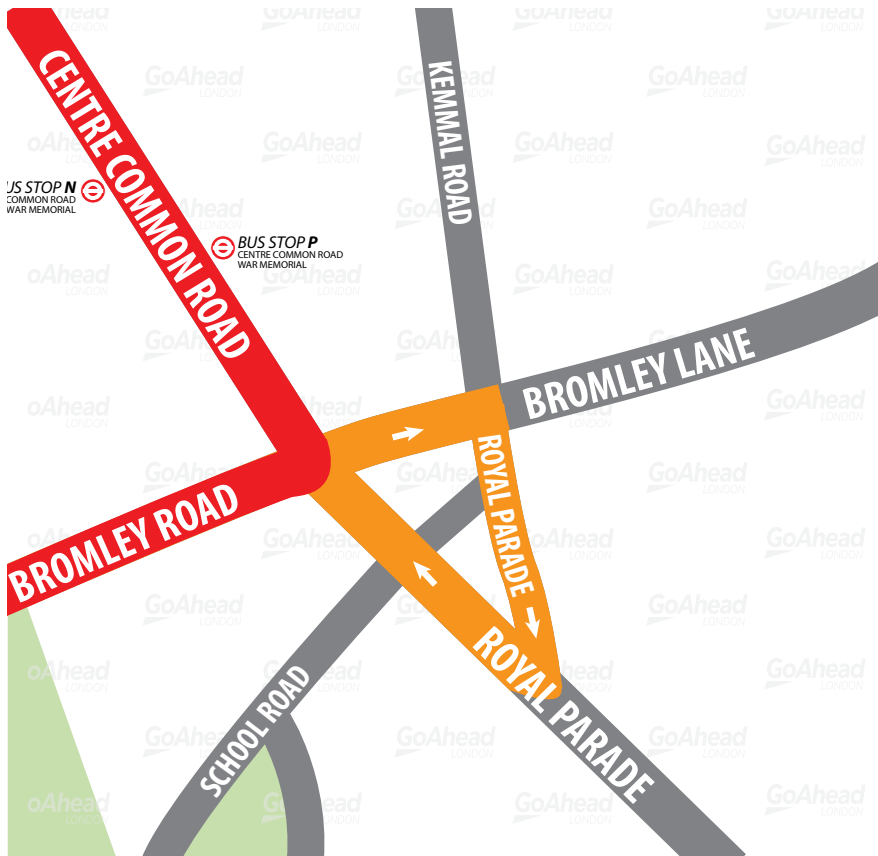
TURNING POINT ONLY.
BUSES MUST NOT STAND.

From Eltham Station. Proceed from Royal Parade, Pound Way.
Set down in Centre Common Road at **BUS STOP P**.

Towards Eltham Station. Depart via Royal Parade.
Pick up on Centre Common Road at **BUS STOP N**.

Turning point only - buses must not stand.

Blind display: **CHISLEHURST.**



BROMLEY SOUTH

CURTAILMENT POINT

PLEASE CHECK
TRIP NUMBER
ON ETM BEFORE
DEPARTING

From Beckenham Junction Station. Proceed from Bromley High Street, Ravensbourne Road, Ringer's Road to stand.
Set down in Bromley High Street at **BUS STOP A**.

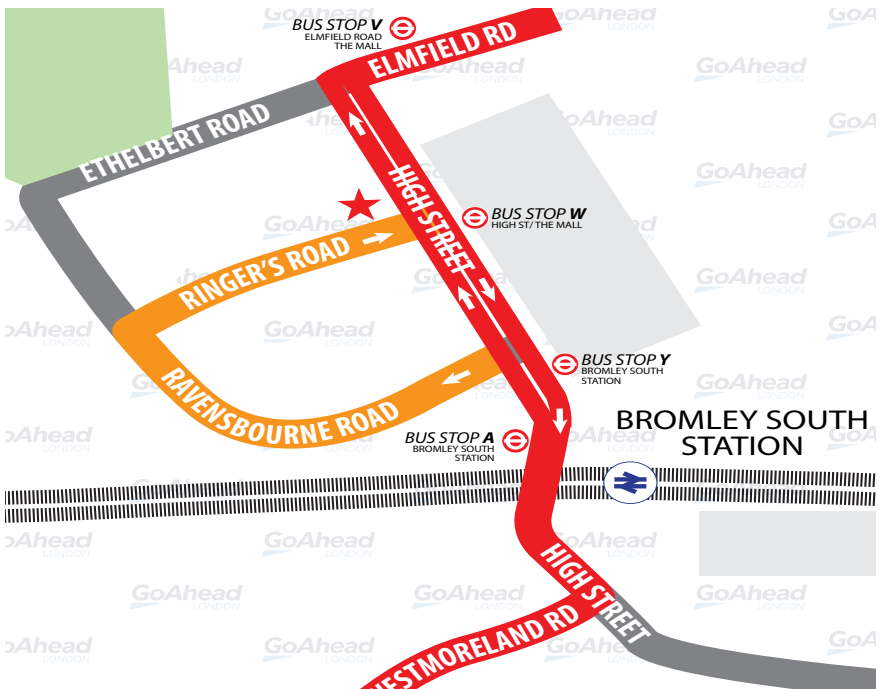
Towards Beckenham Junction Station. Depart via Ringers Road, Bromley High Street. Pick up on Bromley High Street at **BUS STOP Y**.

From Eltham Station. Proceed from Bromley High Street, Ravensbourne road, Ringer's road to stand. Set down on Bromley High Street at **BUS STOP W**.

Towards Eltham Station. Depart via Ringers Road, Bromley High Street, Elmfield Road. Pick up on Elmfield Road at **BUS STOP V**.

Public stand for two buses on Ringer's Road.

Blind display: **BROMLEY SOUTH**.



BROMLEY NORTH

CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Beckenham Junction Station. Proceed from Tweedy Road, Mitchell Way, Bromley North Bus Stand to stand. Set down in Kentish Way at **BUS STOP S**.

Towards Beckenham Junction Station. Depart via Bromley North Bus Stand, Tweedy Road. Pick up on Kentish Way at **BUS STOP T**.

From Eltham Station. Proceed from Tweedy Road, Mitchell Way, Bromley North Bus Stand to stand. Set down in Widmore Road at **BUS STOP R**.

Towards Eltham Station. Depart via Bromley North Bus Stand, Tweedy Road to Widmore Road. Pick up on Widmore Road at **BUS STOP L**.

Public stand in tow sections for up to 18 buses in Bus Parking Area on the former goods yard site on west side of Bromley North Station.

Blind display: **BROMLEY NORTH**.



BICKLEY STATION

TURNING POINT

TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

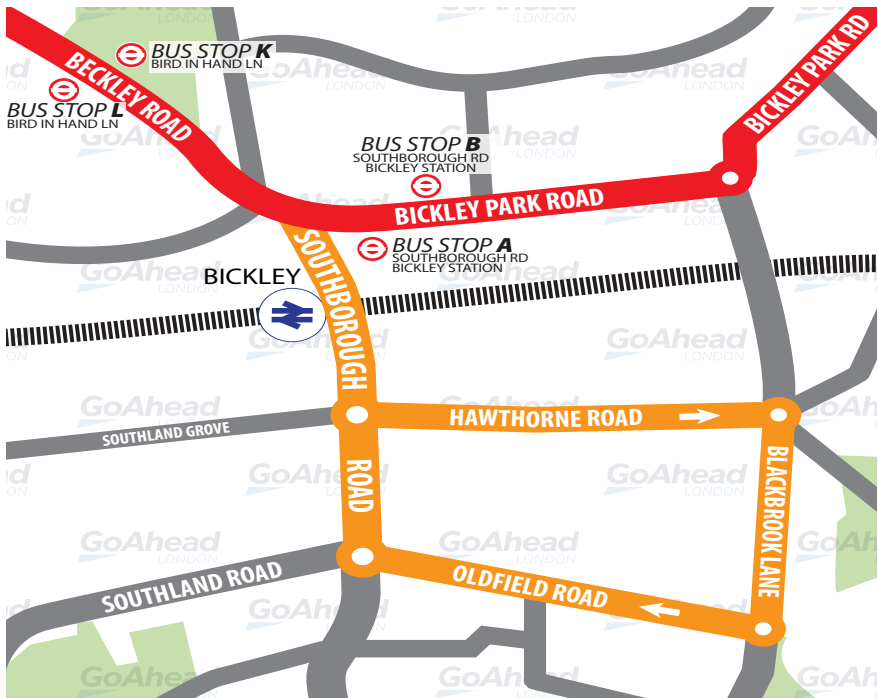
From Beckenham Junction Station. Proceed from Bickley Road, Southborough Road, Hawthorne Road, Blackbrook Lane, Oldfield Road, Southborough Road. Set down in Bickley Road at **BUS STOP K**.

Towards Beckenham Junction Station. Depart to Bickley Road. Pick up on Bickley Road at **BUS STOP L**.

From Eltham Station. Proceed from Bickley Park Road, Southborough Road, Hawthorne Road, Blackbrook Lane, Oldfield Road, Southborough Road. Set down on Bickley Park Road at **BUS STOP A**.

Towards Eltham Station. Depart to Bickley Park Road. Pick up on Bickley Park Road at **BUS STOP B**. Turning point only - buses must not stand.

Blind display: **BICKLEY.**



CHISLEHURST GORDON ARMS

CURTALMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

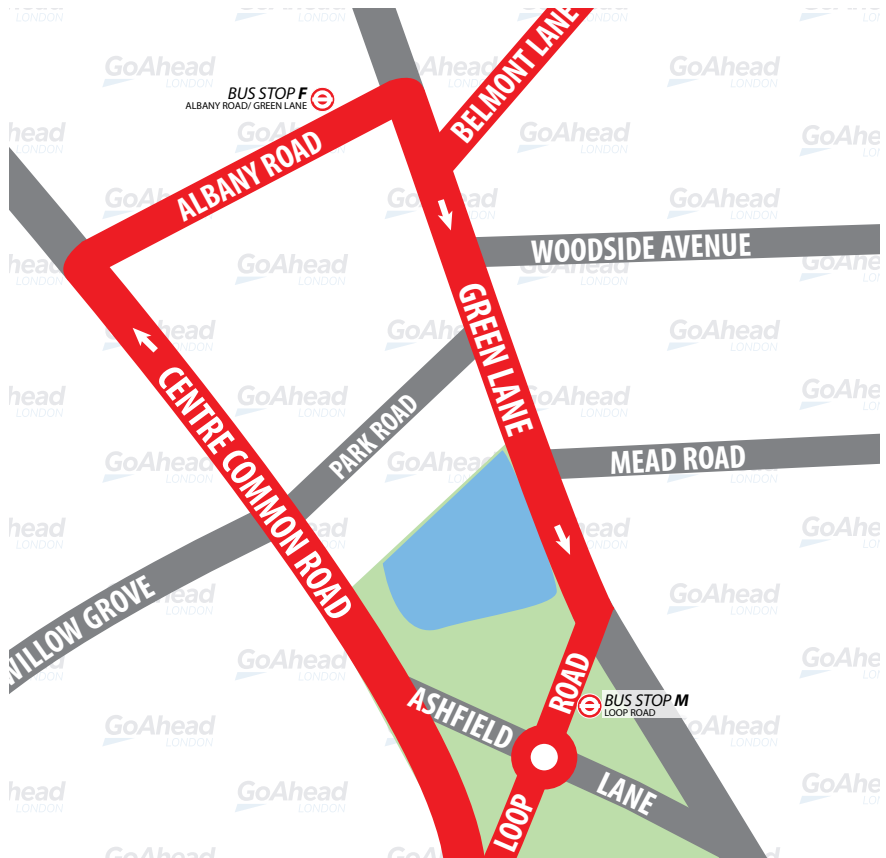
From Beckenham Junction Station. Proceed from Albany Road to stand.
Set down in Albany Road at **BUS STOP B**.

Towards Beckenham Junction Station. Depart via Green Lane, heathfield Lane to Loop Road.

Pick up in Loop Road at **BUS STOP M**.

Public stand for up to two buses on east side of Green lane.

Blind display: **CHISLEHURST.**



GREEN LANE, FIVEWAYS

TURNING POINT

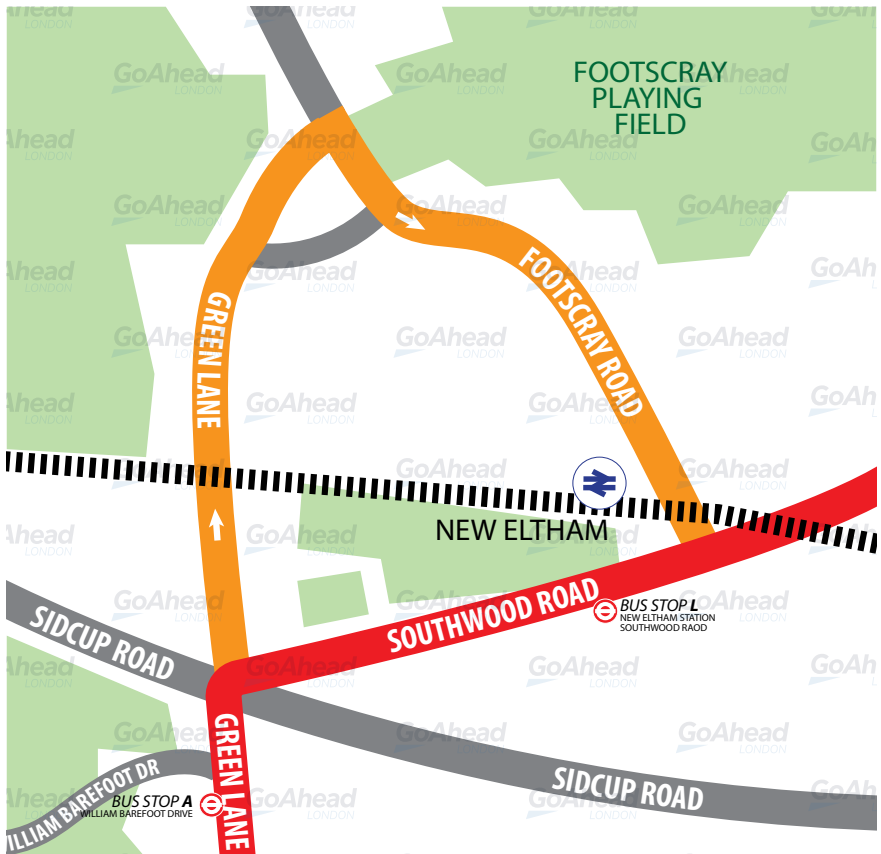
TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

From Beckenham Junction Station. Proceed from Green lane, Footscray Road.
Set down in Green Lane at **BUS STOP A**.

Towards Beckenham Junction Station. Depart to Southwood Road.
Pick up on Southwood Road at **BUS STOP L**.

Turning point only - buses must not stand.

Blind display: *NEW ELTHAM, FIVEWAYS.*



AVERY HILL ROAD

TURNING POINT

TURNING
POINT ONLY.
BUSES MUST NOT
STAND.

From Beckenham Junction Station. Proceed from Avery Hill Road.
Set down in Albany Hill Road at **BUS STOP AB**.

Towards Beckenham Junction Station. Depart to Avery Hill Road.
Pick up in Avery Hill Road at **BUS STOP AU**.

Turning point only - buses must not stand.
Blind display: *NEW ELTHAM, AVERY HILL ROAD.*



ELTHAM, HIGH STREET

CURTAILMENT POINT

SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Beckenham Junction Station. Proceed from Eltham High Street, Footscray Road, Eltham High Street to stand. Set down in Eltham High Street at **BUS STOP T**.

Towards Beckenham Junction Station. Depart to Eltham high Street. Pick up on Eltham High Street at **BUS STOP V**.

Public stand for three buses on north side of Eltham High Street opposite Marlowe Gardens.

Blind display: *ELTHAM, HIGH STREET.*



ELTHAM STATION

TERMINUS POINT

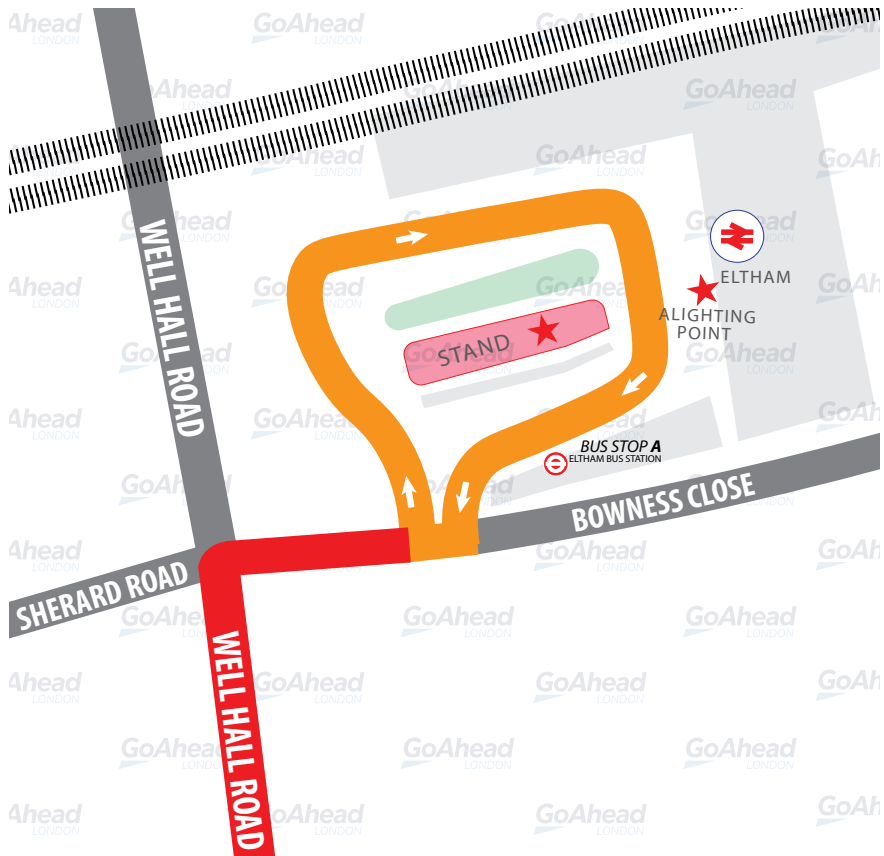
SWITCH THE
ENGINE OFF
WHILST AT THE
STAND

From Beckenham Junction Station. Proceed from Eltham Bus Station to stand.
Set down in Eltham Bus Station at **Alighting point**.

Towards Beckenham Junction Station. Depart to Eltham Bus Station.
Pick up in Eltham Bus Station at **BUS STOP A**.

Private stand for up to 9 buses in bus station adjacent to Eltham Station on east side of Well Hall Road.

Blind display: **ELTHAM STATION.**



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



BUSY PEDESTRIAN AREA | ELTHAM STATION

Good observations, proceed with care and caution. 10 mph speed limit. Ensure hi-vis is worn at all times in bus movement areas. Other vehicles manoeuvring. Good observations proceed with care and caution. Good mirror use. Proceed with caution.

TIGHT LEFT TURN | ELTHAM CHURCH

Tight left turn and busy junction. Extra care and attention needed on tight turn and good use of mirrors.

VARIOUS HAZARDS | ELTHAM HIGH STREET

Double parked vehicles. Look out for pedestrians crossing. High volume of vehicles doing U - turns. Cycle Segregation barriers proceed with care and caution, good use of mirror.

NARROW ROAD | ELTHAM HIGH ST/WESTMOUNT ROAD

Road narrows, into one lane. Good forward planning. Proceed with care and caution, good use of mirrors.

SCHOOL CHILDREN | BEXLEY ROAD

Crown Woods Academy. Extra care and caution need. Look out for children/pedestrians and parked cars especially at school times. Also look out for Cycle segregation barriers. Check speed and nearside positioning.

HIGH RISK - LOW TREES | RIELFIELD RD/BEXLEY ROAD

Low trees close at bus stop. Keep away from the kerb edge. Take extra care.

SPEED TABLE | AVERY HILL RD/ UNIVERSITY OF GREENWICH

Care and attention needed and watch speed over tables.

PARK | AVERY HILL RD/ UNVERISTY OF GREENWICH

Care and attention need. Look out for children and pedestrians.

BUSY PEDESTRIAN AREA | NEW ELTHAM STATION

Very Busy intersection. Care and attention need. Look out pedestrians. four way traffic junction.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



VARIOUS HAZARDS | SOUTHWOOD ROAD

Park controlled crossing. Good observations keeping an eye out for pedestrians crossing at any time. Proceed with care and caution. A park near by, look out for children.

BUSY JUNCTION | FIVEWAYS

Multiple junctions. Very busy intersection. Extra observations needed.

SPEED CAMERA | GREEN LANE

30 mph speed limit. Always stay within the speed limit.

PARKED VEHICLES | GREEN LANE

Good road planning and observations. Proceed with care and caution when passing cars. Good mirror use when passing traffic island. Watch out for pedestrians crossing between cars proceed with care and caution.

TIGHT TURN | EDGEBURY INTO DOMINIC DRIVE

Tight turn left turn. Good observations and mirror use. 20 mph speed limit. Always stay within the speed limit.

NARROW ROAD | DOMINIC DRIVE

Good road planning and observations. Cars on both sides of the road. Proceed with care and caution when passing cars. Look out for pedestrians crossing between cars.

TIGHT TURN | DOMINIC DRIVE INTO MOLESCROFT

Very tight turn in both directions. Adjust speed when turning. Extra vigilant with mirrors. Caution with the rear of the bus.

VARIOUS HAZARDS | SLADE DRIVE

Proceed with care and caution. Edgebury Primary School. Look out for children/ pedestrians and parked cars especially at school times. Approach slow and good forward planning. Beware of buses approaching either way.

PARKED VEHICLES | BELMONT LANE

Good road planning and observations. Proceed with care and caution when passing cars.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



PARKED VEHICLES | ALBANY ROAD

Good road planning and observations. Proceed with care and caution when passing cars.

NARROW ROAD | PONDS HIGH STREET

Proceed with care and caution when passing cars. Look out for pedestrians crossing between cars.

NARROW ROAD | GREEN LANE

Always stay within the speed limit. Road become very narrow by pond. Beware of parked car reversing.

VARIOUS HAZARDS | WAR MEMORIAL JUNCTION

Good road planning and observations. Very busy junction. Proceed with care and caution. Watch out for pedestrians crossing especially at school times.

HEAVY TRAFFIC | BROMLEY ROAD

Very busy, windy road with heavy traffic. Adjust spees as needed. Proceed with care and caution when passing cars.

NARROW ROAD | BICKLEY PARK ROAD

Good road planning and observations. Cars on both sides of the road which makes road narrow. Proceed with care and caution when passing cars. Look out forh pedestrians crossing between cars.

HIGH KERB | BICKLEY PARK ROAD

Extra Vigilant with mirrors. Good observation and care needed, high kerbs on corners. Caution with the rear of the bus.

BOX JUNCTION | WIDMORE ROAD/KENTISH WAY

Good road planning and observations. Busy junction. Must not stop within the box junction. If you are caught within this junction a penalty charge notice will by paid by the driver.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

BUSY PEDESTRIAN AREA | HIGH STREET

Good observations, proceed with care and caution. Look out for children and pedestrians in the road.

BOX JUNCTION | WESTMORELAND ROAD

Good road planning and observations. Busy junction. Must not stop within the box junction. If you are caught within this junction a penalty charge notice will be paid by the driver.

BLIND BUS STOP | HAYES LANE

Blind bus stop due to foliage. Take care and caution for low branches that may damage the bus. Good road planning and observation need.

ROUNABOUT | CHINESE GARAGE

Busy roundabout. Good road planning and observations. Proceed with care and caution and apply the highway code.

WINDING ROAD | WICKHAM ROAD

Good observations and mirror use. Winding road with traffic islands and parked cars. Always stay within the speed limit.

BUSY AREA | HIGH ST INTO BECKENHAM JUNCTION

Very busy area with shoppers. Good road planning and observations. Cars on both sides of the road. Proceed with care and caution when passing cars. Look out for pedestrians crossing between cars.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

SAFETY ALERT

Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses

Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

Congested sites – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

Pedestrian crossings – You must give way to pedestrians. Never force your way onto a crossing that is in use.

Pedestrian crossings on tight bends - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

Distraacted pedestrians- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

Driver distractions- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

Speed- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

Pulling away from or into stops- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

Pedal confusion/misapplication- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

Lighting and weather conditions affect vision- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

Report issues of concern at any site you visit so action can be taken to keep you and the public safe

OTHER INFORMATION

EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault